City of Sturgis - Citizen Survey

			Very	Important	Not Cure	Don't
1.		The Motorcycle Rally provides funding for several	Important	Important	Not Sure	Support
		charities, buildings, and programs – please indicate				
		which of these resources you think should receive				
		Rally funding.				
	a.	City Hall/Library – Loan Payment	5	4	3	2
	b.	Fire Department – Loan Payment	5	4	3	2
	C.	Community Center – Loan Payment	5	4	3	2
	d.	Economic Development – Business Recruitment	5	4	3	2
	e.	Sturgis Rally Charities (Grants for various local charities)	5	4	3	2
	f.	Annual Street Pavement & Maintenance Program	5	4	3	2
			Excellent	Fair	Poor	Not Sure
2.		In 2009 the City obtained \$1.8 million in grants for				
		capital improvements and equipment purchases.				
	a.	Does the City do a good job of identifying possible grant funding?	5	4	3	2
	b.	Do you think the City does an adequate job of securing grants?	5	4	3	2
	C.	Do you think the dollars obtained through grants is beneficial to keeping property taxes in line?	5	4	3	2
	d.	Do you think the City relies too much on grants for funding capital projects and equipment purchases?	Yes	No	Not Sure	
			Excellent	Good	Fair	Poor
2		The City preparty toy rates have some deven from	5	4	3	2
3.		The City property tax rates have gone down from .00850 to .00763 over the last 4 years.	5	4	3	2
	a.	Do you think the City has been diligent in keeping property taxes under control?	5	4	3	2
	b.	How are the taxes in Sturgis compared to surrounding communities?	5	4	3	2
	C.	How do you rate the process for tax appeals?	5	4	3	2
			Excellent	Good	Fair	Poor
4.		City – In General				
	a.	How do you rate the services you receive for your taxes?	5	4	3	2
	b.	How well do you understand the goals of the City Council?	5	4	3	2
	C.	How well does local government welcome citizen input?	5	4	3	2
	d.	Do you feel comfortable contacting the City with questions or requests?	5	4	3	2
	e.	In general - during the last three years how is City government doing?	5	4	3	2
5.		Future Development				
	a.	Is the City doing enough to expand retail opportunities?	Yes	No	Not Sure	
	b.	Are you aware of Future Sturgis discussions regarding the rezoning of Junction or Lazelle?	Yes	No	Not Sure	
	C.	Do you feel areas along Junction should be re-zoned from residential to mixed-use?	Yes	No	Not Sure	
	d.	Are you familiar with the proposed Comprehensive Plan for Sturgis?	Yes	No	Not Sure	
	e.	Should the City enforce a 3 mile buffer zone around Sturgis to protect the town from poor planning & development?	Yes	No	Not Sure	
		Do you want the City to have a say in development within three	Yes	No	Not Sure	

6.		City Communications	Excellent	Good	Fair	Poor
	a.	City Council meetings – have you ever attended a Council meeting?	Yes	No		
	b.	Are City Council meetings held at a good time? (1 st and 3 rd Mondays at 6:30 p.m. at the Community Center)	Yes	No	Earlier	Later
	C.	Timely notification of upcoming meetings (Council, Town Hall, etc.).	5	4	3	2
	d.	Quality of information available regarding recreational opportunities.	5	4	3	2
	e.	Availability of information about City Council actions.	5	4	3	2
	f.	Availability of budget information.	5	4	3	2
	g.	In 2009 the City mailed out an Annual Report – was this information of interest to you?	Very	Somewhat	Not Very	None
	h.	Would you like to receive an Annual Report again this year?	Yes	No		
			Excellent	Good	Fair	Poor
7.		City of Sturgis web site – <u>www.sturgis-sd.gov</u>				
	a.	Have you ever visited the City website? (If no, skip this section)	Yes	No		
	b.	Rate the content of the web site.	5	4	3	2
	C.	If City Council and other public meetings were recorded and available on the web site would you watch them?	Yes	No	Not Sure	
	d.	Have you ever used the Sturgis Listens feature to report a problem?	Yes	No		
	e.	Do you subscribe to any of the News Alert features?	Yes	No		
	f.	Have you ever viewed the City web cams?	Yes	No		
			Excellent	Good	Fair	Poor
8.		The Sturgis Information Publication (SIP) is published each month and is mailed to all residents with a water utility account.				
	a.	Do you read the monthly newsletter (SIP)?	Yes	No	Sometimes	
	b.	Is the format of the SIP easy to read and understand?	5	4	3	2
	C.	Rate the value of the information in the SIP.	5	4	3	2
	d.	Is the information in the SIP timely?	5	4	3	2
	e.	Have you ever read the on-line version of the SIP?	Yes	No		

In your opinion:

Is there information you would like to see added to the web site or included in the monthly newsletter?

Do you think the community would benefit from having an outdoor swimming pool? Yes No Not Sure

Thank you for taking the time to complete this survey. Your feedback and your comments are important to us. Please return this survey (drop it off at the Water Department, send it to 1040 2nd Street or fax it to 347-9187) by November 15, 2010 and your December utility account will receive a \$3.00 credit (make sure you include your name and/or utility account number). Please include your phone number if you would like to be contacted regarding your comments.

Other comments you would like to share:

Your Name:	Utility account number or address: